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BENTON COUNTY EMERGENCY SERVICES

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News Release

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BCES honors young 911 caller from Richland

Richland WA: Benton County Emergency Services honored six-year-old Macey McCann Widmier who called 911 the morning of February 29 to report that her grandmother was ill and needed help. With Macey's assistance, the 911 dispatcher was able to identify her location and provided that information to emergency crews who were able to assist her grandmother.

In the ceremony Friday, March 14, Jim Barber, manager of the Southeast Communications Center, praised Macey's calmness and willingness to continue to talk to the dispatcher as well as assure her grandmother that help was on the way.

"Macey did a great job," said Barber. "It is a good lesson for anyone of any age who calls 911. You need to remain calm and provide as much information to the dispatcher as possible."

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